

AlphaMobile

Mobilise Your CRM

AlphaMobile integrates your CRM with your field service workforce's mobile devices to automate business processes for maximum efficiency!



AlphaMobile

Customer Sign-Off



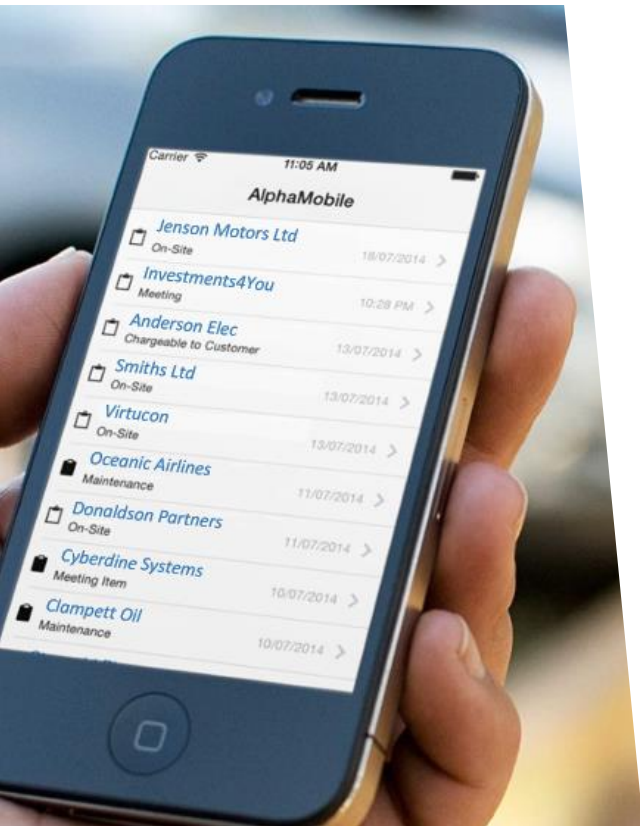
CRM



Field Service



Analyse and Track



Improve Your Work Flow

Schedule and assign jobs from your CRM, instantly transmit to your mobile devices and monitor progress from your head office.

Instant Job Tracking

Real-time information keeps you up to date with the progress of your mobile workforce. Issue and recall jobs throughout the day.

Customisable

AlphaMobile can be customised with adjustable document layouts and logos, keeping your software relevant to your business.

T: 0845 257 3141 | E: Info@alphalogix.co.uk | W: www.alphalogix.co.uk



Strategic Partner



Microsoft Partner



Channel Partner

AlphaMobile

Key Features

Reduces your invoice turn-around time and automates your reporting. Go paperless with AlphaMobile!

AlphaMobile helps your Field Team adhere to your business processes and compliance requirements.



CRM

- 🌀 Job Progress Tracking
- 🌀 Powerful Reporting Data
- 🌀 Send attachments and Job information from your CRM

Increase Efficiency

Never misplace paperwork

Automatically create and send forms and data between the office and your mobile workforce without delay

Accountability

Signature capture provides confirmation of job completion

Job Tracking enables users to see the live status of the job at any point in time

Mobile Device

- Signature Capture 🌀
- Input Job Expenses 🌀
- Link with Google Maps 🌀
- Time Capture as the Job Progresses 🌀
- Bespoke Service Checklists and Forms 🌀
- Attach images to the job, syncing back to CRM 🌀



Work Offline



Go Paperless



Intuitive Design

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How it works

Jobs starting from your CRM are sent to the Field Service Team's devices. Service Reports are generated with Customer Signature Capture. AlphaMobile encompasses the whole service and installation cycle with Job Progress Tracking at every step.



Jobs created in your CRM are sent to the device. The Field Service Team can see all scheduled jobs and view high level information in the Job List on the device.

4G LTE BT

14:26

79%

AlphaMobile

Today

Week

Month

All

CAMC01

001-00-007221 - Engineer Job

Closed

01/08/2017

110Q01

001-00-007220 - Engineer Job

Signed In

01/08/2017

CARM01

001-00-007219 - Maintenance

Closed

31/07/2017

A screenshot of the AlphaMobile app's 'Control Panel' screen. It shows a checklist of five items with status indicators (red X, blue checkmark, or N/A). The items are: 'Installation undamaged' (red X), 'Fire Alarm interfaces work correctly' (blue checkmark), 'Override switch LEDs show correctly' (blue checkmark), 'Hinge and actuator fastenings secure' (red X), and 'Stair and shaft vents open fully' (N/A).

Control Panel	
CHECKLIST	
Control Panel	
QUESTIONS	
Installation undamaged	✗
Fire Alarm interfaces work correctly	✓
Override switch LEDs show correctly	✓
Hinge and actuator fastenings secure	✗
Stair and shaft vents open fully	N/A

When service checklists are completed a report is generated which is attached automatically to the client's record in your CRM database for storage and reporting upon.

As the Engineer progresses through the job, the time-stamped statuses are updated both on the device and in your CRM giving visibility into the job at any point of time.

A screenshot of the AlphaMobile app's 'Job Tasks' screen. It displays a list of seven tasks, each with a status icon (blue checkmark) indicating completion. The tasks are: 'En Route', 'Sign In', 'Photos', 'Assets', 'Site', and 'Sign Off'.

JOB TASKS	
En Route	✓
Sign In	✓
Photos	✓
Assets	✓
Site	✓
Sign Off	✓

A screenshot of the AlphaMobile app's 'Sign Off' screen. It shows a signature capture area with a blue line representing a signature. The name 'Laura Howe' is entered in the text field above the signature. There is a 'Clear' button next to the signature.

Sign Off

Laura Howe

Clear

When a job is completed the sign off is captured together with comments, expenses plus other relevant information. This is then recorded, updated, stored and displayed in the system in real-time ready for processing.

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